Beat: Health

EMIRATI AMBITIOUS HEALTHCARE SAHATNA App. UNVEILED AS A 1ere AT GITEX 2024

ITVW Dr IBRAHIM AL JALLAF

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USPA NEWS - GITEX the world's largest tech and startup event, takes center stage in the UAE for this year's 44th edition during five days (14-18th October 2024), showcasing the most advanced technologies at World Trade Center. This year's edition is held under the theme "Global Collaboration to Forge a Future AI Economy", Among these innovations to be showcased, the ambitious app SAHATNA, is unveiled as a premiere here, at the Abud Dhabi space, where the UAE's government's digital and AI solutions have stunned the visitors and expertise over their spectacular showcase. With over 6,500 exhibiting companies, 1,800 startups, and 1,200 investors from more than 180 countries participating across 38 halls of innovation and business opportunities, these blockbuster events will see the UAE "strategically propel the next generation of AI-driven technologies".

This why we decided to put this topic under the spotlight and having our reporter correspondent Rahma Rachdi, sat and had a candid conversation, interviewing Ibrahim AL JALLAF, Executive Director of Digital Health at the Department of Health – Abu Dhabi, today, 17th of October 2024.

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SAHATNA IS HEALTHCARE APP. WHICH NAME MEANS "OUR HEALTH" IN ARABIC
While promoting international business development, entrepreneurship, and investment engagements to benefit enterprises, the Department of Health - Abu Dhabi (DoH), the regulator of the healthcare sector in the emirate of Abu Dhabi, today launched SAHATNA, an integrated-mobile app. The app empowers residents to manage their health by providing simple and convenient access to a wide range of health and wellness services such as comprehensive appointment booking, teleconsultations, access to health records and genomic reports and many other advanced features. The application is set to spur on emirate-wide behaviour change that will lead to improved long-term health outcomes and a healthier future for all.

The unveiling of SHATNA app was attended by Mansoor Ibrahim Al Mansoori, Chairman of DoH, Dr. Noura Khamis Al Ghaithi, Under-Secretary of DoH, along with several prominent leaders and representatives of partners and stakeholders. SAHATNA, meaning "Our health" in Arabic, marks a significant milestone in the Department of Health's ongoing commitment to harnessing the power of data to create the world's most intelligent, patient-centric healthcare system. Continually, addressing the unique health needs of Abu Dhabi's community and ensuring a healthier future for all residents.

SHATANA app, includes innovative features like an AI symptom checker, allowing users to input their symptoms and receive potential condition assessments. This tool helps users understand the severity of their symptoms and decide whether to seek emergency care or visit an urgent healthcare Among the key features, with SHATANA app,'s robust appointments scheduling system, users will have access to the emirate's entire healthcare ecosystem at their fingertips and choose to engage with their care providers in-person or through a video consultation. Users can also access their medical records in Malaffi and connect the profiles of their loved ones,

keeping track of their family's health as well as screening and vaccine records. Through SAHATNA, for the first time, the participants of the Emirati Genome Program (EGP) will have access to their personalised wellness and lifestyle genomic reports, empowering them to make informed decisions about their health and lifestyle based on their unique genetic makeup.

This includes enhancements to accessing primary healthcare and IFHAS screening services as well as an AI patient assistant to help users effectively navigate the app and help with their health questions."
Visitors in Abu Dhabi can also benefit from the distinguished services offered by SAHATNA such as the ability to identify healthcare facilities closest to them, preview healthcare services available as well as learn about the possibility of in-person and remote consultations. Dr Ibrahim Al Jallaf, Executive Director of Digital Health at DoH, said, "More than 60 percent of Abu Dhabi's healthcare facilities have already been connected to the "SAHATNA" app, which provides instant access to healthcare services in the Emirate with just one touch and through one app, with no need to use any other apps. While this is the first release of the app, we, at the Department of Health – (Source WAM)

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SAHATNA app. might be making a measurable impact as its dedication to patent care reflects the willing to improve healthcare data management, and reduce waiting time to find the best doctor, i.e the most accurate physician or specialist to deal ASAP with the patient's needs, anytime. This Emirati initiative over this one-of-a-kind digital tool, aligns with UAE's vision to safeguard sensitive data and enhances SAHATNA's efforts to provide a secure space for its medical users.

This dedication to patient care is reflected in their impressive targets. They've proudly launch it here in UAE, from

Unsurprisingly, SAHATNA could be the next app to be impactful on the region's healthcare landscape in line with their unveil as a premiere clear highlight at GITEX.

Digital Health at the Department of Health – Abu Dhabi
17 October 2024
SAHATNA application transcends the limitations of a typical healthcare app. as it appears from the demo (Our reporter downloaded SHATANA app, although many sections are locked for non-residents. The app is designed in both English/Arabic.

The Emirati's healthcare digital leaders envision themselves as the "1st all in one healthcare app" offering unwavering support throughout the patient's health journey. Whether one is experiencing a new symptom or managing a chronic condition, SAHATNA app. provides personalized exceptional tailored focused solution, and direct the patient to either hospital, doctor, depends on the specialty that matches one's symptom.

SAHATNA App. IS ONE ALL IN ONE APP DEDICATED TO PATIENT'S DATA MANAGEMENT

It is an "One All in one" application make it unique taking the entire healthcare system, you can see your track you as the patient, to access your MRI, amongst other to empower the patients.

We working the next few months to simplify the interaction with the pate8ht, In person appointment or teleconsultation who's the best doctor for me. All across hospitals" Dr Ibrahim AL Jallaf explained.

A BEST DOCTORS SECTION IS INCLUDED IN SHATANA App

Dr Ibrahim AL Jallaf stressed on the Best Doctor Section, within SAHATNA app. as he goes explaining how it works “A doctor focuses search is rather than hospital search” he said. May be, for reaching out a family doctor who can see one’s in a very short notice appointment, to be obtained through the app. “I can meet the Doctor at 11pm or even by night. We are working on a doctor rating we do it In a very careful way, managing the patients and doctor “he said as he mentions the due respect towards the doctors and the patients, avoiding any bias is choosing one doctor over another, yet in a more specific approach of choosing a Physician that matches the specific needs, according to the current symptoms as they appear during the search over the app SAHATNA.

As we asked the question to Dr Ibrahim AL Jallaf whether the bias can be reduced to the minimum, when it comes to targeting a preference and also how to match the most the psychical symptoms and the medical response he answered “We use the Geodimetric educate the AI complication rates and it is also important to our population. We then use the AI symptoms checker for that purpose”

Our reporter asked Dr Ibrahim AL Jallaf how far the personal data are protected as we speak about the most intimate and most precious data any patient would like to be safe and protected from any stranger’s indiscreet access, nor exploiting them for mercantile purposes, he answered “SAHATANA app requires the consent management of personal data access management over 18 years old. Above that age, one can have access to their medical digital file, by just log in their version with SHATANA app. As far as the safety is concerned, we have implemented a double level of security.

Our reporter as she is aware of the GDPR European Union’ law, wondered whether SHATANA app, is complying with E.U GDP, U.S COPPA, as the United Arab Emirates are representing the largest hub in the world hosting residents and tourists from 190 nations.

The question was asked to Dr Ibrahim AL Jallaf, who replied “We use point to point network, through network to reduce the vulnerability we have three layers Malafi security and our cyber-protection hits the most advanced level, as they are monitoring and private network layers and layers private network for security purposes. We of course collect our national data in our sovereign cloud only within the UAE.

As far as the life science strategy is concerned, Dr Ibrahim AL Jallaf highlighted the “diverse groups involved on Research Department of health multiple approvals; We have experts with key people from the region, for humanity band justify the data base and would never under identify anonymous band very careful, and with significant findings,

In case of emergency they could face scan with the smartphone either you are a foreigner or a visitor or living here ../ This interview was done in presence, on skite, GITEX 2024, 17 October, Abu Dhabi Pavillon

ABOUT DOCTOR IBRAHIM JALLAF

Ibrahim Al Jallaf is the Executive Director of Digital Health at the Department of Health – Abu Dhabi (DoH). He is an artificial intelligence expert and digital leader who is delivering on an ambitious Healthcare Digital vision for the Emirate. He is accelerating the Abu Dhabi Healthcare sector to be the most intelligent healthcare system globally, enabled by a portfolio of cutting-edge digital platforms. Previously, Ibrahim held roles at G42, Emaar, Majid Al Futtaim, and McKinsey & Company. In each role, he held positions centered around artificial intelligence, digital transformation, and strategy. Most recently, his focus has been anchored on leading large data and AI teams and deploying digital & analytics implementations at-scale.

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